

HORSHAM NEIGHBOURHOOD WARDENS' REPORT July 2019

Criminal damage

DENNE

- Reported graffiti:
 - Tag drawn on a lamp post (Scholars Walk).
 - Tag and Animal Liberation Front logo on a fire exit door (Tanbridge Park).
 - Blue paint on no cycling sign (Tanbridge Park).
 - Known tag on railings on the North Street underpass.
 - On bus timetable sign and cyclists dismount sign (Hills Farm Lane).
 - Tag written on Holmes Park sign (North Street).
 - Tags on the Highwood Mill estate bridge.
- Identified CCTV covering a location that is regularly being graffitied by a tag that has been seen across town. Looking into using this to identify the perpetrator (Horsham Park).

FOREST

- Reported graffiti tags:
 - Compton's Lane.
 - St Leonards Road.
- Discussed vandalism concerns with a resident and reminded them to report it to the police (Laurel Walk).

DENNE & FOREST

Reported a total of **121** graffiti tags ('RACK' 'SPOOKY' and one unknown) for removal after a weekend where a large amount appeared throughout town. This included; Compton's Lane, Barttelot Road, Highlands Road, St Leonards Road, Bennetts Field, Norfolk Road, Brighton Road, North Street underpass, BT Exchange car park, Capitol theatre and North Street. We are looking into using CCTV to identify the people responsible.

Anti-social behaviour (ASB)

DENNE

- Met with a resident to discuss a possible hate-crime that had been experienced and encouraged them to report the behaviour to the police.
- After school patrols of Tanbridge School to check on areas where residents reported student anti-social behaviour.
- Attended a multi-agency meeting to discuss and find solutions for anti-social behaviour occurring in the town.
- Responded to a report of a group of young people cycling around the entrance barriers in the Forum car park and a separate report of a group skateboarding on level 7, they were directed to Horsham skate park and pump track.
- Engaged with a group of young people acting anti-socially and signposted to the Costa youth club (Remembrance Garden).
- Asked a man that is homeless to not leave his things unattended, this was his second verbal warning.
- Passed on evidence of a fire next to the pump track on the Highwood Mill estate to West Sussex Fire and Rescue (WSFR) and to HDC properties team. We showed WSFR the site and this has led to an article being written on fire safety and anti-social behaviour for a local

- paper (paper to be confirmed). Additionally, partnership work has been discussed to look at prevention and HDC will undertake a tree inspection.
- Submitted intelligence to police about a person's character after they gave false information to us.
- Met with residents that have been experiencing ASB from a group of youths and their safety concerns over the road.
- We received and responded to **5** reports of people begging. In total we have had **17** interactions with males begging, we have asked them to stop and offered support.
 - Issued 4 Community Protection Notice Warning letters (CPN/W a document that outlines behaviour that is not acceptable, can be escalated to a Notice if breached) when the behaviour persisted after a verbal warning (West Street).
 - It was discovered that false details were given by one male, a new CPN/W was issued
 with the correct details and the falsified information reported to the police (West
 Street).
 - On 3 separate occasions reported a breach of CPN/W for males persistently and very insistently begging in town for CPN/W issued by the police.
- Issued a CPN/W to an individual who is regularly leaving their belongings unattended in town centre.
- Responded to reports of **2** males drunk and acting anti-socially. Spoke with the males and moved them on (West Street).

FOREST

After school patrol of Forest to disrupt anti-social behaviour.

TRAFALGAR

 Stopped a male using an electric skateboard and informed him they are illegal in public spaces in the UK.

ALL

• Attended an Anti-Social Behaviour Action Group (ASBAG) meeting – this is a multi-agency meeting used to discuss and tackle anti-social behaviour.

Parking

DENNE

- Asked a car to move as it was parked on the pavement on kerb stripes, obstructing
 pedestrians. After checking the number plate the car had no MOT, this was reported to
 Operation Crackdown (a website where anti-social driving offenses are reported to the
 police).
- Issued Parking Alert:
 - Blocking emergency vehicle access (Tanbridge Park).
- Carried out parking patrols at Arunside:
 - Issued 6 parking alerts.
 - Asked 1 car to park elsewhere.
 - Reported a taxi driver for illegal parking.
- Leaflet drop of 'considerate parking' leaflets to encourage commuters and town visitors to be more thoughtful when parking in residential areas (Greenway).
- Passed on information about a car parked at the end of the Denne Road cemetery with a window open to AP Security (the company that lock facilities in the town in the evenings).
- Supported Parking Services with asking a male to move his car as it was obstructing the road and causing a traffic jam. Reported to Operation Crackdown (Carfax).
- Reported a car for driving without tax (Carfax).
- Update: As a result of reporting a van for running a red light to Operation Crackdown in June, an advisory letter has been sent to the vehicle's registered keeper.

FOREST

- Identified kerb stripes that were faded and needed repainting and passed this onto Parking Services (East Street).
- Reported a car as abandoned (Elm Grove).

- Issued Parking Alerts:
 - 8 x Elm Gove for parking too close to junctions.
 - 1 x Tanyard Close for obstructing a dropped kerb and too close to a junction.

TRAFALGAR

- Issued parking alert:
 - 3 x Bishopric for parking next to kerb stripes.
 - Spoke with **2** drivers about parking on double yellows and on a bend, requesting that they park elsewhere and remember to display their blue badge (Trafalgar Road).
- Carried out parking patrols at Greenway:
 - Asked 2 drivers not to leave their keys in their car and the engine running.
 - Asked 1 driver not to stop on yellow zigzag lines.
 - Asked 1 driver not to block a driveway.
- Update: As a result of reporting a car parked outside KFC, Bishopric on kerb stripes in May to Operation Crackdown, an advisory letter has been sent to the registered keeper.

Cycling

DENNE

- Requested cyclists dismount from footway:
 - **16** x Guildford Road.
 - 22 x West Street.
 - 2 x North Street Subway.
 - Asked 3 young males to cycle safely along East Street.

Licensing and Street Trading

DENNE

- Update: the licensing team have sent a warning letter to the paintballing company that were carrying out illegal street trading in Junes report.
- Requested that a paintballing company stop trading, because they didn't have a license or a permit (West Street).
- Made licensing department aware of a shop in breach of its trading license by having tables and chairs out without permission (Piries Place).
- Checked Collection License of a charity collecting (West Street).

Neighbourhood disputes

Fly-tipping and Littering

DENNE

- Disposed of and reported drug litter:
 - 3 x empty bags thought to have contained cannabis (Horsham Skate Park).
 - 1 x empty bag remnants of white powder (Horsham Park).
 - 1 x empty cannabis bag (Cricket Field Road).
 - Picked up a small bag of white powder (possibly ecstasy) after finding it dropped in the Carfax. Handed into police station.
- Reported sticker that was partly covering a direction sign (Scholars Walk).
- Reported a sticker on a pedestrian/cycle lane sign to Sainsbury's for removal (Forum).
- Removed fly posting advertising the services of a company (Station Road).
- Removed fly posting of 3 posters that advertised drill music, 2 from trees and 1 from a bin.
 Refurbishment has now been requested for the bin (Chart Way).
- Witnessed a male litter a pair of headphones. Spoke with him about the harms of littering and male returned to headphones to pick them up and put them in the bin (West Street).

FOREST

- Moved a scarecrow-like figure that had been put amongst the trees so that it no longer resembled a body. Parks removed (Bennetts Field).
- Reported fly-tipping of a bed and a bike for removal (Bennetts Field).

- Removed and reported drug litter:
 - 1 x empty bag thought to have contained cannabis (Bennetts Field).
- Removed fly posting advertising the services of a company (Station Road).

TRAFALGAR

- Removed and reported drug litter:
 - 21 x empty bags thought to contain cannabis (Redford Avenue/Riverside walk).
 - 1 x empty drug bag thought to contain cannabis (Victory Road Rec)
- Fly posting update: One company did remove their signs, the other had not and a Community Protection Notice will be issued.

Dog fouling / issues with dogs

DENNE

- Reported 2 overflowing dog bins (Horsham Park).
- Checked on a dog that appeared to be abandoned and advised owner not to leave dog unattended (West Street).

FOREST

• Reported an overflowing dog bin (Bennetts Field) and encouraged a member of the public to report using the Horsham District Council website if this happens again.

TRAFALGAR

 Followed up on report that a dog had escaped from its owner. We could not locate owner or dog (Victory Road Rec).

Elderly / vulnerable

DENNE

- Signposted a resident to speak with a housing association about their housing concerns.
- Responded to a call about a man drunk in the town, he did not want medical assistance but we were concerned for his safety. We submitted a 101 report for a welfare check.
- Found a location where it appears someone is sleeping rough, a Street Link (homelessness outreach) referral has been submitted. We tried to locate the homeless person to engage with them but were unsuccessful (Denne Road).
- Visited a male with dementia to introduce ourselves in case we come across him in town.

FOREST

- Carried out an outreach session with 4TheYouth (an organisation that runs youth clubs and services) and promoted a Thursday evening session in Costa as a place for school years 10 to 13 to go for discounted drinks.
- Carried out visits to Community Link (technology to keep people independent in their homes, such as fall alarms) clients to introduce ourselves and test their units if needed.

TRAFALGAR

- Carried out visits to people with Community Link alarms, testing the units and asking about whether they have any community safety related concerns.
- Met with residents to discuss a welfare concern and submitted a safeguarding referral. This is now being investigated by Social Services.

ALL

- Met with Horsham Refugee Volunteer to discuss us introducing ourselves to their group.
- Attended Salvation Army drop in to meet with visitors and introduce ourselves.
- Made the Police, Social Services and Home Office aware of possible modern slavery.
 Safeguarding referrals were made for all potential victims.

Events and Training

ALL

- Attended the Cycle Forum to introduce our role and discuss local issues.
- Met with members of the Butterfly Project (centre for people with learning difficulties) to discuss improvements following on from the pilot of Our Town Bands Together (lanyard

scheme for people with additional needs) at Piazza Italia. The planned launch of this initiative will take place at the Big Nibble.

Other

DENNE

- Gave directions to members of the public.
- Asked 2 people to not climb on the tree in the Forum and 2 to not climb on wall in Chart Way.
- Attended town walkabout and assisted by photographing the issues that require action (East Street/Queens Street).
- Reported broken:
 - Fallen fence bordering the flower beds at the Forum for repair.
 - Play park sign (Somergate).
 - Cement surrounding a man-hole cover has been written in and has now set (Bishopric).
 - 2 benches (Chart Way and Garden of remembrance).

FOREST

- Followed up on reports of overgrown hedges and reported to WSCC (Brighton Road & St Leonards Road).
- Passed on an enquiry regarding litter in Leechpool Woods to Parks department.
- Passed on positive feedback about a student to Forest School. A pupil noticed graffiti in Bennetts Field play area and called the council to report it.

TRAFALGAR

- Reported overgrown hedge (Guildford Road).
- Reported over grown vegetation on the side of the path from Redford Avenue to the riverside walk. This has now been cleared.
- Removed a damaged dog fouling sign for repair (Riverside Walk).
- Visited houses to introduce ourselves and discuss local safety concerns (Merryfield Drive).

ALL

 Met with 4theYouth to discuss joint working in the summer holidays and during the next school year.

Patrol Hours Log (from 1st July to 31st July)

DENNE	FOREST	TRAFALGAR
36 hours 40 minutes	12 hours 10 minutes	12 hours 40 minutes
ALL NEIGHBOURHOODS		
OUTREACH	MEETINGS	TRAINING
2 hours	12 hours	0 hours 0 minutes